

Ingrid Olivero

Instructional Designer

Atlanta, GA | 347-531-1959 | ing.olivero27@gmail.com

Portfolio: <https://www.ingridolivero.com>

LinkedIn: <https://www.linkedin.com/in/ingridolivero/>

It's like having a superpower: the ability to take complex information and turn it into logical, engaging courseware. It's a skill that comes in handy for creating eLearning content.

A highly creative and driven curriculum designer, eager to collaborate and create engaging and effective instructional content and materials. Strong ability to organize complex information into logical engaging formats for learners and build relationships with subject matter experts to ensure that information being presented is accurate. Solid project management skills, efficient handling of multiple projects simultaneously in a fast-paced environment with minimal supervision.

SKILLS

- | | | |
|--------------------------------|---------------------------------------|------------------------------------|
| • Accessible eLearning | • Camtasia | • Instructional Design |
| • Adaptability & Communication | • Creative Cloud Suite | • Instructor-Led Training |
| • ADDIE | • Creativity & Leadership | • Learning Management System (LMS) |
| • Adobe Suite | • Critical Thinking & Problem Solving | • Microsoft Suite |
| • Adult Learning Theory | • Curriculum Development | |
| • Articulate 360 Suite | • Google Suite | |
| • Project Management | • Project Management | • Teamwork & Collaboration |
| | • SAM | • Vyond (Animation) |

Centene Corporation

Instructional Designer

Remote

April 2023 - Present

- Develop and implement eLearning modules and courses for health plans, and Project Gateway, a comprehensive ESI migration initiative, ensuring alignment with project goals and objectives.
- Conduct thorough needs analysis and stakeholder consultations to identify curriculum requirements and learning outcomes.
- Ensure compliance with industry standards and regulations, company guidelines, privacy requirements and accessibility standards.
- Collaborate with subject matter experts and project teams to gather content and translate complex technical concepts into clear, concise instructional content.
- Update and redesign health related e-learning modules using Storyline360 and Camtasia, resulting in enhanced learner engagement and improve user experience.

Ingrid Olivero

Instructional Designer

Atlanta, GA | 347-531-1959 | ing.olivero27@gmail.com

Portfolio: <https://www.ingridolivero.com>

LinkedIn: <https://www.linkedin.com/in/ingridolivero/>

- Successfully meet tight deadlines by employing efficient project management techniques and prioritize tasks to ensure completion of high-quality eLearning modules.
- Implement accessibility standards to ensure compliance with guidelines and facilitate inclusive learning experiences.
- Incorporate instructional design principals, adult learning theories and accessibility standards to create engaging and learner centered curriculum.
- Utilize instructional technologies and tools to enhance curriculum delivery, such as learning management system, multimedia resources and interactive activities.
- Successfully integrate eLearning modules into LMS platforms and ensure adherence to SCORM standards for optimal system functionality.

Cobb County School District *Curriculum Designer/Teacher*

Marietta, GA
July 2020 – Oct 2022

- Created comprehensive learning plans that address key learning objectives/goals for stakeholders and learners that support key initiatives.
- Developed online materials using instructional design principles to inform the development of content, materials, and program.
- Coordinated with curriculum/instructional design team members to create assessments, worksheets and/or workbooks that align with learning paths to meet external guidelines.
- Analyzed data to assess performance of learning objectives and adjust instructional strategies/materials to maximize learning outcomes.
- Generated reports of learning objective to conduct analysis of concept, identifying niche to optimize mastery from 10% - 85% in a span of 4 – 6 months.
- Collaborated with team members to better support learning growth and instruction.
- Implemented learning program for over 100+ learners, involving storyboards, written guides, and slide decks in a bilingual setting. This was directly responsible for an 80% increase in learners meeting goals.
- Created and produced engaging course content in multimedia formats, including learner and educator guides, slide decks, and video demonstrations.
- Managed interactive modules, live online classes, and several types of learning assets in English and Spanish by overseeing and continuously revising instructional design and products.
- Used various authoring tools to design engaging programs such as Vyond, Storyline 360, Canva, Microsoft Suite and Articulate Suite.

New York City Department of Education *Curriculum Designer/Teacher*

New York, NY
September 2016 – June 2020

- Developed and implemented 500+ hours of strategic curriculum based on current research and best practices, which resulted in positive learner feedback.
- Researched best practices to continually improve and design learning and instructional materials which resulted in positive learner feedback.

Ingrid Olivero

Instructional Designer

Atlanta, GA | 347-531-1959 | ing.olivero27@gmail.com

Portfolio: <https://www.ingridolivero.com>

LinkedIn: <https://www.linkedin.com/in/ingridolivero/>

- Designed and facilitated engaging eLearning and instructor-led courseware with 100+ learners.
- Created engaging course content in multimedia formats, including learner and educator guides, courseware, and video demonstrations, which other educators then used as models.
- Adapted to rapid changes in a fast-paced environment by converting 100+ hours of courseware to eLearning.
- Collaborated with team members to support learning growth, revise lessons, programs and ensured learning target progression were cultivated.
- Managed learning content for multiple courses on companies' LMS platform.
- Used dual-language teaching practices to implement and facilitate engaging eLearning and face to face lessons in English and Spanish.
- Created and managed interactive modules, live online classes, and several types of learning assets in English and Spanish by overseeing and continuously revising curriculum.

EDUCATION

Hunter College

New York, NY

Master of Science

- Literacy Education, Instructional Design, eLearning Development, Professional Development

Queens College

Bachelor's Degree

Queens, NY

- Education, Instructional Design, Professional Development, eLearning Development

CERTIFICATIONS/LICENSES

LinkedIn Learning

January 23'

Become an Instructional Designer

- Articulate Storyline, Training, Instructional Design, E-Learning, Captivate, Camtasia, Adult Learning

Teacher Transition

Become a Curriculum and Instructional Designer

September 22'

- Articulate Storyline, Training, Instructional Design, E-Learning, Captivate, Camtasia, Adult Learning

Cobb County School District

July 20' - June 25'

- *K-6 Elementary Education/ESOL*

LANGUAGES

English (native) & Spanish (proficient)